

# RADMEHR REZAABADI



## Summary

Coordinator with experience in healthcare support, patient care, and remote operations. Skilled in customer service, scheduling, and team coordination, with a strong background in computer networks and IT systems. Combining technical and administrative expertise to contribute effectively to organizational success.

## Personal Details

Date of Birth: 20/10/2001  
Nationality: Iranian  
Passport No: U65268169  
Address: Isfahan, Iran  
Email: Radmehrvf@gmail.com  
Phone: +98 912 774 1773

## Skills

### Coordination & Administration

- ◆ Patient Care Coordination
- ◆ Scheduling & Team Management
- ◆ Customer Service & Communication
- ◆ Problem-Solving & Conflict Resolution
- ◆ Remote Work & Virtual Collaboration

### Technical & IT

- ◆ Computer Networking & Troubleshooting
- ◆ Operating Systems: Windows, Linux
- ◆ Microsoft Office & Google Workspace
- ◆ Data Entry, Reporting & Documentation
- ◆ IT Technical Support & Helpdesk
- ◆ Cybersecurity Awareness & Best Practices

### Additional Skills

- ◆ Multilingual: English (Proficient ,C2), Farsi (Native)
- ◆ Data Analysis & Reporting
- ◆ Time Management & Organizational Skills
- ◆ Basic Programming / Automation Skills (Python, SQL, R)

## Certifications (Certificates available upon request)

### Technical & Cybersecurity

- Cloud Security – 2024
- Mobile Device Security – 2024
- Phishing & Secure Email Use – 2024–2025
- Secure Passwords & Authentication – 2024
- Denial of Service (DoS) Attacks – 2025

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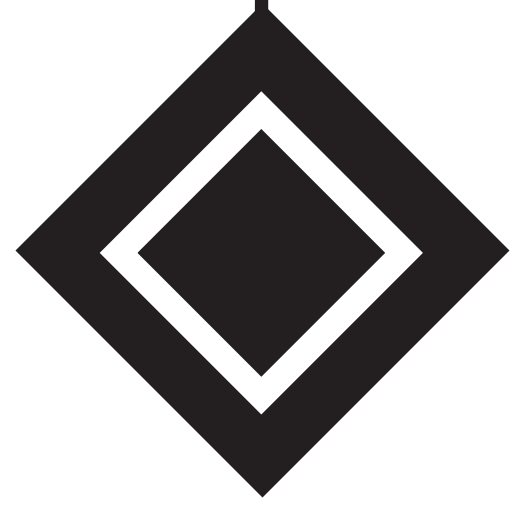
## Education

Professional Diploma in Computer  
Networks and Software  
Saeb High School (Amir Kabir)  
Isfahan, Iran  
GPA: 15.74 out of 20

## Work Experience

- ◆ Care Coordinator  
Caremark (Healthcare company)  
Dublin, Republic of Ireland(remote)  
01 July 2023  
Present
- ◆ Call Center Agent  
Canadian Pharmacy - Esfahan, Iran  
December 2022 - March 2023
- ◆ Administrative Support  
FoodTime Restaurant & Café –Esfahan, Iran  
May 2022–Dec 2022





## Certifications (Certificates available upon request)

- Multi-Factor Authentication (MFA) Fatigue Attacks – 2025
- Security at Home & Working Remotely – 2024

### Information Security & Safe Practices

- Social Engineering & Insider Threat – 2024–2025
- Online Shopping & Typosquatting Scams – 2024
- Vishing & Public Wi-Fi Security – 2024–2025
- Using Social Media Safely – 2024
- Physical Security – 2024
- Removable Media & Patching – 2024–2025

### Other Professional Training

- Essentials of Patient Care Coordination – 2023
- Professional Diploma in Computer Networks and Software – 2022

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